Nicole Littmann 1290 HEARST AVE BERKELEY CA 94702

Aug 31st 2018

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

I chose a local internet provider because of the very poor customer service I was experiencing with the large companies. They were never motivated to troubleshoot my problems and issues unless I paid premium prices.

I work from home, self-employed. I am the only source of income for my household, and since the death of my husband, I am a single mom to a 5 year old. I absolutely cannot have price hikes and poor customer service that the big companies would undoubtedly bring. My internet access would be at risk, my livelihood would be at risk.

Local broadband providers are critical to how I function and provide for my family. Please do NOT remove local broadband competition.

Nicole Littmann